

## GENERAL TERMS & CONDITIONS FOR PROMOTIONS AND COMPETITIONS

These general conditions for promotions and competitions apply to contests and other promotional activities organized by PRODYNA SE and/or its subsidiaries or its affiliates. By participating in PRODYNA's contests, the participant agrees to the following terms and conditions for contests. In addition, special conditions apply to each contest and/or other promotion, which are listed in the respective contest rules.

- The minimum age required to participate in the sweepstakes is 18 years.
- Excluded from participation are employees and relatives of PRODYNA (including its subsidiaries) as well as life partners or family members of the aforementioned employees.
- The participant is obliged to provide correct, current and complete information when participating in the sweepstakes. Prior to awarding the prize, the organizer of the sweepstakes may require the winner to provide proof of identity and proof of residence in order to verify the information provided by the participant.
- The prize is not transferable, exchangeable or redeemable for cash or other products or services. In case of rejection or nonacceptance of the prize or the conditions related to the contest, the prize will not be awarded. In this case, PRODYNA is entitled to determine another winner.
- The participant consents to the processing of personal data in connection with participation in the contest. PRODYNA may include the personal data in its database, for the purpose of delivery of the prize as well as the existence of proof of incurred expenses for the needs of the tax authorities, which is confidential and will be treated in accordance with the Data Protection Act.
- Your data will be held for the above-mentioned purpose and, if the purpose no longer exists, they will be deleted.
- Personal data you gave us in connection with participation in the contest can be transferred to our associated companies: PRODYNA SE in Germany and PRODYNA (Schweiz) AG in Switzerland.
- You can always retract your given consent on processing of personal data, which may cause the impossibility of awarding the prize.
- The use of the prize will be at the expense and risk of the winner. PRODYNA cannot be held liable for the use of the prize by the winner in accordance with the general and/or special conditions for sweepstakes.
- The prize will be awarded in its current condition – as presented on the day of the event. PRODYNA is not responsible for any visible or hidden defects of the prize or for any damage caused during delivery (shipment).
- PRODYNA cannot be held liable if the prize is not picked up or received by the winner or is picked up by an unauthorized person.
- The winner of the prize grants PRODYNA permission to use any personal data, photos or entries received in connection with the competition free of charge for promotional purposes in connection with the competition and for announcing the winner in any media.
- PRODYNA shall not be responsible in any way for damages resulting from participation in the Sweepstakes, or for failures or delays related to participation in the Sweepstakes or the appointment of the winner.
- PRODYNA has the right to disqualify Participants if it considers that the Participant is not acting in accordance with the General and/or Special Terms and Conditions of Participation, or if the Participant is otherwise fraudulently accessing the Contest or unfairly influencing the course of the Contest.

- PRODYNA is entitled, at its own discretion and without prior notice, to change or modify these contest-specific terms and conditions for the duration of the contest without giving reasons or to cancel the contest without any obligation to compensate the participant for damages. Any changes or adjustments within the scope of the competition will be announced in an appropriate manner (e.g. via the website).
- PRODYNA uses customer relationship management (CRM) database technologies to manage and track marketing efforts. Our CRM databases contain personal data about individuals at our customers and other companies with whom we already have a business relationship or wish to establish one. Personal data used for these purposes includes relevant business information such as: Contact information, company name, job title, your responses to targeted emails (including web activity following links in our emails), website activity of our website, and other business information collected by PRODYNA professionals based on their personal interactions with you.
- Any questions, complaints or comments about the contests can be sent to the e-mail address [info@prodyna.com](mailto:info@prodyna.com). PRODYNA will respond to you as soon as possible.
- For any questions for the exercise of your rights regarding processing of your personal data you can contact our Data Protection Officer (DPO) at [dataprivacy@prodyna.com](mailto:dataprivacy@prodyna.com).

For more information on how PRODYNA processes personal data, please see our privacy policy: [www.prodyna.com/data-privacy#protection](http://www.prodyna.com/data-privacy#protection)